From time to time in any school, parents may have a concern or an issue about school life, which they need to resolve. The following steps outline the appropriate process to follow if you find yourself in this position.

STEP ONE

Speak to the class teacher or specialist teacher concerned about your issue or problems. (It is important to make an appointment so that teachers are not interrupted during valuable class time). Simple matters can usually be sorted out at this level.

STEP TWO

If you are unable to find a satisfactory solution to your problem make an appointment to see the Deputy Principal or the Principal to discuss the matter further.

STEP THREE

If it is a serious matter, and you believe it still needs further attention, you can make an appointment to see the Parish Priest, who is the overall manager of the Parish Primary School.